

When it comes to workers' compensation, it is critical to

Choose Well.



Where workers are restored to health every day!

Common conditions treated by Heartland physicians:

- Carpal tunnel syndrome
- Repetitive motion injuries
- Hand injuries
- Torn ligaments and tendons
- Knee and back injuries
- Herniated disks of the spine
- Accidents requiring reconstructive surgery

Excellence that delivers results.

At Heartland, we collaborate with employers, insurers, nurse case managers, physicians, and patients.

Our physicians understand the rules and procedures that govern workers' compensation. Workers recover quickly, employers maintain productivity, and insurance companies control costs. Whether an injury demands pain management, orthopedic surgery, neurosurgery, vascular intervention, or reconstructive hand or facial surgery, Heartland has the highly skilled physicians to handle the case. Several of our physicians have case loads with more than 50% workers' compensation cases.

We have a full-service, onsite rehabilitation services department, open seven days a week, where hospital-based therapists care for patients one-on-one.

Heartland contracts with a long list of national and local health insurance plans. When it comes to how patients view their care, Heartland excels again. In 2007-2008, several nationally conducted satisfaction surveys ranked Heartland a full 20% higher than the Kansas state average on whether patients would "definitely recommend the hospital to others."

Choose Heartland Physicians.

“At the core of Heartland Spine & Specialty Hospital are the physicians. A highly skilled group of professionals dreamed of creating a hospital where doctors were in control of the quality of care their patients received.”

Dr. Adrian Jackson, orthopedic surgeon,
and workers' compensation physician



The latest technology.

- Air curtain systems to minimize surgical infection
- Ultra high-resolution, whole body, 3.0 Tesla MRI
- Digital imaging in every surgery suite, eliminating equipment delays
- CT Scanner for highly detailed images
- Fully equipped Radiology department including ultrasound, interventional radiography, CT, MRI, diagnostic imaging and special procedures
- Onsite myelograms and arthrograms, as well as general and conscious sedation available

Choose Heartland.

- We've become a recognized leader in pain management, general orthopedics, and spinal surgery, all of which are common components in treating injured workers.
- Nurse-to-patient ratio is the lowest in the Kansas City area.
- Patients experience the very best medical treatment, from one of our 80 board-certified physicians in our state-of-the-art facility.
- Proactive registration process for both inpatient and outpatient procedures.
- Unlike most other facilities, our physical and occupational therapists provide services seven days a week.
- All rooms are private rooms with flat-panel televisions and wireless Internet access.
- Efficient feedback loop between the patient, case managers, referring physicians, adjusters, and the employer to provide ongoing information and updates.

Compare the care.

PATIENT
SATISFACTION

NURSE-TO-PATIENT
RATIO

NATIONAL AVERAGE

68%

1:6

HSSH AVERAGE

92%*

1:3

** Percent of patients surveyed in 2007 and 2008 who said they would definitely recommend the hospital to others.*



JENNY ESSEL, RN
SPRING PALCHER, RN
KATHY ALVEY, RN

A commitment to workers' compensation cases.

- Infection rate one-tenth the national average
- Shorter length-of-stay than metro competitors
- Accredited by The Joint Commission
- Case management assistance
- Onsite physical and occupational therapy services offered seven days a week

“I have never been in the hospital before for anything and I was a little apprehensive. From the minute I walked in the door and was treated so kindly and respectfully by the staff, it was a load off of my mind. Everyone was first rate - my surgeon, his office nurse, the hospital nurses, front desk personnel, the person who brought my food, and the person who cleaned my room. Their care was outstanding and first class.”

Jim M., patient

“At Heartland, there is no “cookie cutter” approach to care or how long a patient can stay. The patients come first and get personalized care. The follow up from the doctors and nurses is great. I get a personal call from the surgeon when our patients come out of surgery telling me how it went, and how the patient is doing. Heartland has been successful at treating my patients and they have all had great outcomes. Not only is the patient care excellent, but in my experience, Heartland has wonderful safety policies and procedures. I’ve never had anyone have an infection or serious complication after surgery at Heartland.”

Corporate Client

“My surgeon, Dr. Jackson, was very attentive to my pain. I felt he truly wanted to help me. The day of my surgery, the staff bent over backwards for me. I am in awe of how nice everyone was at Heartland. The communication between the doctor, case worker, and hospital was great.”

Trudy H., patient

“When workers are injured on the job, a unique collaboration must begin between employer, insurer, nurse case manager, physician, and patient.”

Dr. Ciccarelli, plastic surgeon and workers' compensation physician



We would like to tell you more about Heartland Spine & Specialty Hospital
and address your specific occupational health needs.

To discuss physicians, arrange a tour, or learn more about our
occupational health program, please call Charlotte Adams at 913-754-4503
or visit us at www.hssh.org/changinghealthcare



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